

## MISCELLANEOUS

### PRE-AUTHORIZED TAX PAYMENT PLAN

If you wish to pay your municipal taxes in monthly installments, please contact the Town office to enroll in the PAT Plan.

### PRE-AUTHORIZED UTILITY PAYMENTS

You can also pay your utility bills through automatic withdrawal from your bank account. Please contact the Town Office to enroll.

### EMAILED UTILITY BILLS

Sign up to have your Onoway Utility Bill sent to you by email. Forms can be found on the website or contact the Town Office.

### BYLAWS

Complete bylaws can be viewed at the Town Office, on the website at [www.onoway.ca](http://www.onoway.ca), and at the Onoway Public Library. Copies of Bylaws may be purchased at \$1.00 per page.

### COUNCIL MEETINGS

Regular Council Meetings are held the first and third Thursdays of each month in the Civic Center, for meeting times go to [www.onoway.ca](http://www.onoway.ca). All are welcome.

### TELMATIK

This service is provided to residents to allow them to receive text and/or email updates of Town information. Contact Town Office to sign up or visit Town of Onoway Facebook Page.



## CONTACT INFORMATION

### EMERGENCIES

### 9-1-1

#### Ambulance – Fire – Police

Natural Gas	Atco Gas (leaks)	780-310-5678
	Direct Energy	780-420-7838
Power	EPCOR (billing)	780-310-4300
	Fortis (outages)	780-310-9473
Water/Sewer	Town of Onoway	780-967-5338
Garbage/	GFL Environment	780-485-5000
Recycle	Solid Waste	
Alberta One-Call	Call before you dig	800-242-3447

### OTHER SERVICES

Education	Onoway Elementary	780-967-5209
	Onoway Jr/Sr	780-967-2271
Recreation	Onoway Play Group	866-880-5722
	Contact Lac Ste Anne	
	County Recreation	
	Onoway Public Library	780-967-2445
	Onoway & District	780-967-5253
	Agricultural Society (arena)	
	Onoway Curling Club	780-967-5342
Health	AHS	780-967-4440
Medical	Onoway Medical	780-967-6477
Dentist	Dr. Lara Onischuk	780-967-2929
Chiropractor	Onoway Chiropractic	780-458-0616
Pharmacy	Onoway Health Care	780-967-2241
Veterinary	Onoway Veterinary Clinic	780-967-2967
MP	Dane Lloyd	780-823-2050
MLA	Shane Getson	587-318-7278
Peace	Town of Onoway	866-880-5722
Officer	(Lac Ste Anne County)	
RCMP	Complaint Line	780-968-7267
	Administration	780-968-7200

DRUG TIP LINE 780-968-7212

### TOWN COUNCIL

Mayor	Judy Tracy	587-783-7141
Deputy Mayor	Lynne Tonita	780-239-3323
Councilor	Jeff Mickle	780-271-0640
Councilor	Wade Neilson	780-721-0270
Councilor	Pat St. Hilaire	780-967-5050

# Town of Onoway

## NEW RESIDENT INFORMATION



*Welcome to the Town of Onoway!  
Inside is some information that we hope  
will be helpful for you.*

Town of Onoway Civic Center  
4812 – 51 Street  
Box 540, Onoway, AB T0E 1V0  
Telephone: 780-967-5338  
Fax: 780-967-3226  
Email: [info@onoway.ca](mailto:info@onoway.ca)  
[www.onoway.ca](http://www.onoway.ca)

Office Hours: 9:00 am to 4:00 pm  
Monday through Friday

## UTILITIES

### WATER & SEWER

Most homes in Onoway are connected to the Municipal water and sewer system. The Water pump house is supplied water by WILD Water and is tested and monitored according to Provincial regulations. The sewage is piped to the sewage lagoon northeast of Onoway, along Highway 37.

Utility customers are issued bills every month which are due by the last working day of each month after which a 3.5% penalty is levied. All costs for water, sewer, and garbage are charged on the utility bill. No costs are charged in the property taxes. For system charges on other meter sizes – please contact town office.

### SOLID WASTE

Solid Waste is picked up every Tuesday, except during holidays. Each property is assigned a 48-gallon cart with a charge of \$23 per month. Garbage must be secured in bags or boxes and placed in the garbage cart that must be placed on the street no earlier than 5:00 pm Monday for collection starting at 7:00 am on Tuesday. Once collected, please remove cart from collection point as soon as possible, no later than 7:00 am Wednesday. If you wish to haul your own garbage it must be transported to the Highway 43 East Waste Commission located 55228 Range Road 35, where there is a charge of \$57.50 per ton. Please contact the Main Landfill Site at 780-967-3466 regarding specific disposal questions. The transfer station situated just north of Town is a County facility for County Residents only. If you choose to haul your own garbage, you are NOT exempt from the monthly disposal charge.

Businesses unable to dispose of waste in the garbage cart are required to rent a commercial bin from a local service provider.

### BUSINESS LICENSE

As part of a regional initiative with Lac Ste Anne County with respect to economic development the Town of Onoway has implemented an annual

business license requirement starting in 2019. Visit [www.onoway.ca](http://www.onoway.ca) for more information.

### ORGANICS

Organics are collected every Tuesday from May to October in the larger cart with the green lid which is also assigned to each property. Organic materials are: biodegradable items, coffee grinds, yard clippings. Place materials directly in cart – NO bags. Please place your trash cart & organics cart at least 4 feet apart at your pickup point.

### CURBSIDE RECYCLING

A weekly curbside recycling program is operated by GFL Environmental Waste Services. Residential customers will see a recycle fee charge of \$4.25 on the monthly utility bill. Please place items in clear recycle bags, or in a box, bundle and place on the front curb by 7:00 am on Tuesdays. Acceptable items include: mixed paper & boxboard, newspaper, and clean mixed containers with no lids.

DO NOT INCLUDE: Styrofoam, soiled paper, plastic, lids, diapers, ceramic, scrap metal or wood, food or yard waste. NO sharp objects.

## BYLAW ENFORCEMENT

### ANIMAL CONTROL

The maximum number of pets per household in Onoway is two of any kind (2 cats & 2 dogs & 2 birds etc.). No farm animals are allowed except on farms located within the Town. Horses may not be ridden in Onoway except for special events which receive prior approval from Council.

	Spayed	Natural
Dog	\$50	\$100
Cat	\$25	\$50

The fine for unlicensed dogs is \$100. For dogs running at large, excessive barking or having more than 2 pets can contact the Community Peace Officer at 866-880-5722 to register a complaint.

### SIDEWALK CLEARING

The Town of Onoway requires snow and ice to be removed from sidewalks within 48 hours of a

snowfall. If sidewalks are not cleared, the bylaw officer will fine the resident and arrange for the cleaning (if not cleared within specific time) and the cost will be billed to you.

### GRASS CUTTING

Residents and owners of all properties are encouraged to keep their properties maintained. Grass must not be longer than 8 inches in height. Failure to keep grass cut will result in the Bylaw Officer giving you a fine and then making arrangements for the grass to be cut (if you do not cut within specific time) and the cost will be billed to you.

## DEVELOPMENT PERMITS

Everyone who puts up a sign, a deck, a garage, a shed, a house or opens a new business or in any way modifies an existing building, must apply for a Development Permit and receive approval from the Development Officer. If a change of property use or zoning is desired an Application for Amendment to the Land Use Bylaw must be completed and approved.

The Development Agency for the Town of Onoway is:

Tony Sonnleitner – Development Officer  
Box 2945, Stony Plain, AB T7Z 1Y4  
Phone: 780-718-5479  
Fax: 866-363-3342  
Email [pcml@telusplanet.net](mailto:pcml@telusplanet.net)

Please contact Tony directly for fees & information. Forms are available at the Town Office or on our website.

### PERMITS

As required by Provincial regulation, permits must be obtained for construction or any trades work done for electrical, gas, or plumbing. Permits are available through

Inspections Group Inc.  
Phone: 780-454-5048

Forms are available online at [www.onoway.ca](http://www.onoway.ca). Remember to call Alberta One-Call at 1-800-242-3447 prior to disturbing the ground.