MISCELLANEOUS

PRE-AUTHORIZED TAX PAYMENT PLAN

If you wish to pay your municipal taxes in monthly installments, please contact the Town office to enroll in the PAT Plan.

PRE-AUTHORIZED UTILITY PAYMENTS

You can also pay your utility bills through automatic withdrawal from your bank account. Please contact the Town Office to enroll.

EMAILED UTILITY BILLS

Sign up to have your Onoway Utility Bill sent to you by email. Forms can be found on the website or contact the Town Office.

BYLAWS

Complete bylaws can be viewed at the Town Office, or on the website at www.onoway.ca Copies of Bylaws may be purchased at \$1.00 per page.

COUNCIL MEETINGS

Regular Council Meetings are held the second and fourth Thursdays of each month at the Civic Center, for meeting times go to www.onoway.ca. All are welcome, covid restrictions apply.

TELMATIK

This service is provided to residents to allow them to receive text and/or email updates of Town information. Contact Town Office to sign up or visit Town of Onoway Facebook Page.



CONTACT INFORMATION

EMERGENCIES

9-1-1

Ambulance – Fire – Police					
Natural Gas	Atco Gas (leaks)	780-310-5678			
Power	Fortis (outages)	780-310-9473			
Water/Sewer	Town of Onoway	780-967-5338			
Garbage/	Standstone Waste	780-967-2118			
Recycle	Services				
Alberta One-Call Call before you dig 800-242-3447					

OTHER SERVICES

Education	Onoway Elementary	780-967-5209	
	Onoway Jr/Sr	780-967-2271	
Recreation	Onoway Play Group	866-880-5722	
	Contact Lac Ste Anne		
	County Recreation		
	Onoway Public Library	780-967-2445	
	Onoway & District	780-967-5253	
	Agricultural Society (arena)		
	Onoway Curling Club	780-967-5342	
Health	AHS	780-967-4440	
Medical	Onoway Medical Clinic	780-967-6477	
Dentist	Dr. Japjot Vig	780-967-2949	
Pharmacy	Onoway Health Care	780-967-2241	
Veterinary	Onoway Veterinary Clinic	780-967-2967	
MP	Dane Lloyd	780-823-2050	
MLA	Shane Getson	587-318-7278	
Peace	Town of Onoway	866-880-5722	
Officer	(Lac Ste Anne County)		
RCMP	Complaint Line	825-220-7267	
	Administration	825-220-2000	
1			

TOWN COUNCIL

780-915-6780
780-293-4719
780-340-3071
780-264-3653
587-357-9099

Town of Onoway

NEW RESIDENT INFORMATION



Welcome to the Town of Onoway!
Inside is some information that we hope will be helpful for you.

Town of Onoway Civic Center
4812 – 51 Street

Box 540, Onoway, AB TOE 1V0
Telephone: 780-967-5338
Fax: 780-967-3226
Email: info@onoway.ca
www.onoway.ca
Office Hours: 9:00 am to 4:00 pm
Monday through Friday

UTILITIES

WATER & SEWER

Most homes in Onoway are connected to the Municipal water and sewer system. The Water pump house is supplied water by WILD Water and is tested and monitored according to Provincial regulations. The sewage is piped to the sewage lagoon northeast of Onoway, along Highway 37.

Utility customers are issued bills every month which are due by the last working day of each month after which a 3.5% penalty is levied. All costs for water, sewer, and garbage are charged on the utility bill. No costs are charged in the property taxes. For system charges on other meter sizes – please contact town office.

SOLID WASTE

Solid Waste is picked up every Tuesday, except during holidays. Each property is assigned a 65gallon cart with a charge of \$16.40 per month. Garbage must be secured in bags or boxes and placed in the garbage cart that must be placed on the street no earlier than 5:00 pm Monday for collection starting at 7:00 am on Tuesday. Once collected, please remove cart from collection point as soon as possible, no later than 7:00 am Wednesday. If you wish to haul your own garbage it must be transported to the Highway 43 East Waste Commission located 55228 Range Road 35, where there is a charge of \$57.50 per ton. Please contact the Main Landfill Site at 780-967-3466 regarding specific disposal questions. The transfer station situated just north of Town is a County facility for County Residents only. If you choose to haul your own garbage, you are NOT exempt from the monthly disposal charge.

Businesses unable to dispose of waste in the garbage cart are required to rent a commercial bin from a local service provider.

ORGANICS

Organics are collected every Tuesday from May to October in the 96 gallon cart labelled organics which is also assigned to each property. Organic materials are: biodegradable items, coffee grinds, yard clippings. Place materials directly in cart – NO bags.

Please place your trash cart & organics cart at least 4 feet apart at your pickup point.

CURBSIDE RECYCLING

A weekly curbside recycling program is operated by Standstone Waste & Water Services Ltd. Residential customers will see a recycle fee charge of \$3.22 on the monthly utility bill. Please place items in clear recycle bags, or in a box, bundle and place on the front curb by 7:00 am on Tuesdays. Acceptable items include: mixed paper & boxboard, newspaper, and clean mixed containers with no lids.

DO NOT INCLUDE: Glass, Styrofoam, soiled paper, plastic, lids, diapers, ceramic, scrap metal or wood, food or yard waste. NO sharp objects.

BUSINESS LICENSE

As part of a regional initiative with Lac Ste Anne County with respect to economic development the Town of Onoway has implemented an annual business license requirement starting in 2019. Visit www.onoway.ca for more information. Check out http://open.shopthecounty.ca and register your business and get noticed.

BYLAW ENFORCEMENT

ANIMAL CONTROL

The maximum number of pets per household in Onoway is two of any kind (2 cats & 2 dogs & 2 birds etc.). No farm animals are allowed except on farms located within the Town. Horses may not be ridden in Onoway except for special events which receive prior approval from Council.

	Spayed	Natural
Dog	\$50	\$100
Cat	\$50	\$100

The fine for unlicensed dogs is \$100. For dogs running at large, excessive barking or having more than 2 pets can contact the Community Peace Officer at 866-880-5722 to register a complaint.

SIDEWALK CLEARING

The Town of Onoway requires snow and ice to be removed from sidewalks within 48 hours of a

snowfall. If sidewalks are not cleared, the bylaw officer will fine the resident and arrange for the cleaning (if not cleared within specific time) and the cost will be billed to you.

GRASS CUTTING

Residents and owners of all properties are encouraged to keep their properties maintained. Grass must not be longer than 8 inches in height. Failure to keep grass cut will result in the Bylaw Officer giving you a fine and then making arrangements for the grass to be cut (if you do not cut within specific time) and the cost will be billed to you.

DEVELOPMENT PERMITS

Everyone who puts up a sign, a deck, a garage, a shed, a house or opens a new business or in any way modifies an existing building, must apply for a Development Permit and receive approval from the Development Officer. If a change of property use or zoning is desired an Application for Amendment to the Land Use Bylaw must be completed and approved.

The Development Agency for the Town of Onoway is:

Tony Sonnleitner – Development Officer Box 2945, Stony Plain, AB T7Z 1Y4

Phone: 780-718-5479 Fax: 866-363-3342

Email pcm1@telusplanet.net

Please contact Tony directly for fees & information. Forms are available at the Town Office or on our website.

PERMITS

As required by Provincial regualtion, permits must be obtained for construction or any trades work done for electrical, gas, or plumbing. Permits are available through

Inspections Group Inc. Phone: 780-454-5048

Forms are available online at www.onoway.ca. Remember to call Alberta One-Call at 1-800-242-3447 prior to disturbing the ground.